

# LOCAL LABOUR MARKET PLAN

2017 - 2018



**Sudbury  
& Manitoulin**

Workforce Planning

Planification en  
main-d'oeuvre

**LABOUR**



**RESEARCH**



**LOOKING  
AHEAD TO THE  
FUTURE**

**EQUITY**



**BUSINESS**



**PARTNERSHIP**



**EDUCATION  
TRAINING • JOBS**







# Local Labour Market Plan

2017 - 2018



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& Manitoulin**

**Workforce Planning**  
**Planification en**  
**main-d'oeuvre**

## MISSION STATEMENT

To coordinate identified education and training needs in order to generate opportunities for economic growth in the communities we serve.

## MANDATE

The Board is active in the following labour market-related areas: labour market information and research; analysis and advice; planning; access and equity; and lifelong learning.

**Workforce Planning for Sudbury & Manitoulin (WPSM)** is one of twenty-six (26) local planning boards in Ontario, 8 of whom are pilot-test sites for Local Employment Planning Councils (LEPCs). Our mandate is to engage key partners across the Sudbury and Manitoulin Districts to address local labour market issues. Given our unique and neutral role, we bridge various labour market partners such as: business; labour; Employment Ontario (EO) service providers; educators/trainers; economic development organizations; and others to identify and address current and projected workforce issues. This report, the Local Labour Market Plan (LLMP) 2017-18, provides a foundation on which to build. It provides evidence-based research, corroborated by information from key stakeholders...all of which contributes to informed planning, decision-making, partnerships, and action.

For more information please go to: [www.planningourworkforce.ca](http://www.planningourworkforce.ca)  
or contact [info@planningourworkforce.ca](mailto:info@planningourworkforce.ca)

This project is funded in part by the Government of Canada and the Government of Ontario



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Workforce Planning for Sudbury & Manitoulin

*The views expressed in this document do not necessarily reflect those of the Government of Ontario. The material contained in this report is drawn from various sources. We make no representation or warranty, expressed or implied, as to its accuracy or completeness. In providing this material, WPSM does not assume any responsibility or liability. The assistance of Tom Zyzis for his data analysis expertise, translator Jean-Charles Cachon and WPSM Administrative Assistant Colleen Johnson Malette and Project Coordinator Dawn Graham are acknowledged for their contributions to this report. The WPSM Board of Directors and local Employment Ontario Services are also thanked for their insights.*

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# Shifts in the Labour Market

Time and time again, we are asked by parents, educators, job-seekers, economic development organizations, employment services and others, where are the jobs? In reality, the question implies now and into the future.

No one has a crystal ball to accurately predict what jobs are projected to grow, and it has been said that many of the jobs that exist today, will likely not exist 10 years from now.

What we can say with a greater degree of certainty is where we are at right now, where we have been and what trends are emerging. This is where labour market information, better known as LMI, comes in. LMI provides the foundation for making more informed decisions when it comes to understanding and training our workforce. LMI includes information on the size/growth of local businesses, number of businesses by industry, employment by industry, occupations people work in and how these indicators change over time.

For this report, in addition to Statistics Canada data, we have also included the latest Census data which examines demographic trends such as population, gender, location people work and educational attainment over a five-year period. This is supplemented by some of our own research using online job vacancy postings, employer surveys, consultations, and reports on current and emerging issues in various industries such as the skilled trades, construction, health, IT (Information Technology), agriculture, and others.

It's also important for us to read other signals; for example, the direction government is pursuing and where funding is available. Last year funding was directed at:

- the Ontario Centre for Workforce Innovation (OCWI) and their call for research proposals to help identify tools and promising practices to support Employment Ontario's (EO) Employment Services;
- provincial consultations on modernizing the apprenticeship system hosted by MAESD (Ministry of Advanced Education and Skills Development);
- new employer incentives for hiring apprentices, hiring youth and upskilling the workforce;

- proposals (from MAESD) to connect training with industry need: i.e. the Sector Partnership Planning Grant; the Low Carbon Building Skills Grant; and the Skills Catalyst Fund;
- promoting experiential learning (Career Ready Fund and funds to hire Experiential Learning Coordinators for each School Board);
- the extension of the Local Employment Planning Councils (LEPCs) pilot project in 8 Ontario communities to support locally-driven workforce initiatives; and
- support for innovation, technology, research and entrepreneurship (from both the provincial and federal levels).

What do all of these activities signal? To Workforce Planning for Sudbury & Manitoulin, it signals that there is increased interest by government at all levels and others, such as industry, employers, labour, education, training, and employment to better understand what is happening in the labour market.

Although we are still out of step with aligning education and skills development with industry demand and needs, we are moving closer, but it is difficult to keep up with the changes happening across all industries. We witness it everyday with automation and technologies that disrupt and change the world around us, including the world of work. Smart phones, touch screen computers, 3-D printers, online shopping, self-driving cars, self checkouts at grocery stores - all of these changes impact on our workforce; from fewer entry-level jobs to an increase in jobs requiring highly specialized IT skills.

All of these shifts and changes are sending a strong message; that we need to keep training, education and skills development in step with where jobs are now and what jobs will exist in the future. This needs to be done without a crystal ball. What we can do is keep abreast of emerging trends through LMI, continue consultations with key stakeholders, and forge ahead with commitments to work together to build a strong, resilient and skilled workforce; one that can take us into the future.

# About this Report

## OVERVIEW

Workforce planning boards across Ontario (including Workforce Planning for Sudbury & Manitoulin - WPSM) help identify labour market changes, trends and issues that impact on their local economies. In order to do this, various Labour Market Indicators (LMI) from Statistics Canada are used. This year, data from the 2016 Census is also available and will provide an added perspective on changes since 2011.

In this report, LMI data for the three WPSM Board census areas has been separated into distinct sections as the issues affecting each census area are unique. Where possible, data has been supplemented by key stakeholder meetings and local consultations.

## DEMAND SIDE

As part of this overview, to provide a context for the **demand side** of the labour market, notable industry changes and employment trends are highlighted, along with emerging workforce themes that continue to require our individual and collective attention. Some of this is supplemented by information from the *2017 employer one survey* which continues to provide valuable insights into workforce challenges that employers are experiencing. Other data is gleaned from our quarterly Online Job Vacancy reports. Data and ongoing research in industry-specific sectors is also highlighted.

## SUPPLY SIDE

Employment Ontario (EO) which is funded by the Ministry of Advanced Education and Skills Development (MAESD) collects data to understand the **supply side** of the labour market; in other words, who is looking for work, training, and/or employment assistance. This data helps provide insights into those who are available for work and some of the challenges being experienced trying to match job-seekers with industry needs.

EO data includes information on clients who use: Employment Services; Literacy and Basic Skills; Second Career; and/or Apprenticeships. EO Service Providers were consulted on: needs, gaps, training and education, opportunities to improve service, emerging trends, geographic challenges and other barriers.

## ACTIONS

Last, this report provides a brief update on some of the actions being undertaken by WPSM to support various labour market initiatives across our Board area. While WPSM may not have a lead role on some of these initiatives (like ministry approved partnerships), WPSM continues to provide local support, guidance, and expertise where appropriate.

### WPSM BOARD AREA

Greater Sudbury  
District of Manitoulin  
District of Sudbury

New information on changes in various industries and labour market indicators for each census area is provided where available.

Last year, labour market data from the 2016 Census and changes since 2011 was released and is included in this report.

**Employment Ontario (EO)** data is presented in aggregate form for the WPSM Board area to ensure privacy.

Insights into local data are supplemented by other research and consultations with key stakeholders.

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For more information on WPSM and other reports and resources go to:  
[www.planningourworkforce.ca](http://www.planningourworkforce.ca)

# Labour Market Information - Indicators

## CANADIAN BUSINESS COUNTS

Statistics Canada maintains an on-going count of business establishments across the country, relying on administrative data (corporate income tax and GST files) and surveys of businesses. This registry of businesses was called Canadian Business Patterns but has been re-branded as **Canadian Business Counts** to reflect changes in how the data is analyzed. Since this change is still relatively new, only the data as of June 2017 will be profiled.



**City of Greater Sudbury**

## CENSUS DATA

Every 5 years Canada carries out a national survey, the most recent being 2016. The Census assembles a wide range of information regarding demographic characteristics such as population, age, gender, type of dwelling, language, marital status, income, immigration, and other labour market data.

This report will focus on labour market data that was released in November 2017 relevant to the WPSM catchment area and includes: employment by industry, employment by occupation, place of work status, and level of educational attainment. Comparisons will be made to census data from 2011.

It is important to note that all census data is based on where residents live, not where their jobs are. For Ontario data, this is not such a major issue, as only a fraction of the population leaves the province to work. However, in small geographies, there can be more commuting that crosses census division boundaries.



**District of Sudbury**



**District of Manitoulin**



# Greater Sudbury

## NUMBER OF BUSINESSES BY EMPLOYEE SIZE RANGE

TABLE 1a GREATER SUDBURY NUMBER OF BUSINESSES BY EMPLOYEE SIZE RANGE JUNE 2017										
INDUSTRY SECTOR 2-DIGIT NAICS	NUMBER OF BUSINESSES BY EMPLOYEE SIZE								%	RANK
	0	1-4	5-9	10-19	20-49	50-99	100+	TOTAL		
11 Agriculture, Forestry, Fishing	62	12	4	5	1	1	0	85	1	18
21 Mining	55	10	5	5	2	6	12	95	1	17
22 Utilities	10	2	2	0	0	1	0	15	0	19
23 Construction	628	238	113	65	49	17	13	1123	10	2
31-33 Manufacturing	93	51	28	31	33	13	6	255	2	12
41 Wholesale Trade	131	70	71	54	38	14	2	380	3	9
44-45 Retail Trade	376	181	211	171	81	30	14	1064	10	4
48-49 Transportation/Warehousing	212	46	19	24	15	6	3	325	3	11
51 Information & Cultural	66	12	6	9	6	3	2	104	1	16
52 Finance & Insurance	654	84	54	27	22	5	1	847	8	6
53 Real Estate, Rental, Leasing	2344	134	32	31	20	0	0	2562	23	1
54 Professional Scientific Tech	677	221	55	46	22	12	2	1035	9	5
55 Management of Companies	103	8	5	5	2	1	0	124	1	14
56 Administrative Support	164	73	36	37	16	12	14	352	3	10
61 Educational Services	70	18	10	5	9	4	8	124	1	14
62 Health Care & Social Assist	490	324	110	88	46	12	18	1088	10	3
71 Arts, Entertainment & Rec	83	30	19	13	13	1	1	168	1	13
72 Accommodation & Food	113	76	58	93	90	30	4	464	4	8
81 Other Services	417	228	115	40	30	9	5	844	8	7
91 Public Administration	2	0	0	1	3	1	1	8	0	20
<b>TOTAL BUSINESSES</b>	6750	1818	953	751	498	178	106	11054		
<b>% of all classified and unclassified businesses</b>	<b>63%</b>	<b>16%</b>	<b>8%</b>	<b>6%</b>	<b>4%</b>	<b>1%</b>	<b>1%</b>	<b>100%</b>		
<b>Cumulative %</b>	<b>63%</b>	<b>79%</b>	<b>87%</b>	<b>93%</b>	<b>97%</b>	<b>98%</b>	<b>100%</b>			
<b>ONTARIO % of classified and unclassified businesses</b>	<b>70%</b>	<b>17%</b>	<b>5%</b>	<b>4%</b>	<b>2%</b>	<b>1%</b>	<b>1%</b>			

SOURCE: Statistics Canada, Canadian Business Counts

Highlighted cells: identify the three industries with the largest number of firms per employee size category  
Classified businesses are businesses for which the industry classification is known



## INSIGHTS: Number of businesses by employee size range

Table 1a illustrates that Greater Sudbury has a slightly different profile of establishments from the Manitoulin and Sudbury Districts. It's Real Estate & Rental & Leasing industry is made up of a large number of landlords of residential buildings and dwellings, but also of non-residential structures. Additionally, a portion of establishments in this sector represent a considerable number of real estate agents, brokers and property managers. The Construction sector is made up of a large number of residential building construction firms and specialty trades contractors, but also firms engaged in commercial and institutional building construction and infrastructure construction. In Retail Trade, the standard mix of stores (grocery stores, gas stations, pharmacies) are complemented by automotive and auto parts dealers; electronics, appliance and home furnishing stores; clothing stores; and sporting goods stores. Health Care & Social Assistance is represented by a large number of physicians' and dentists' offices, and child day-care services. Among mid-size establishments, a fair number are nursing homes and the largest facilities are hospitals. In the Professional, Scientific & Technical Services industry, the three largest categories are law, accounting and engineering firms and the next largest categories are other scientific and technical consulting services and computer systems design and related services.

## CHANGE IN NUMBER OF EMPLOYERS BY INDUSTRY AND BY FIRM SIZE

TABLE 1b GREATER SUDBURY CHANGE IN THE NUMBER OF EMPLOYERS BY INDUSTRY AND BY FIRM SIZE (JUNE 2016 – JUNE 2017)							
NAICS	INDUSTRY SECTOR	FIRM SIZE (# OF EMPLOYEES)					TOTAL # OF FIRMS
		0	1-19	20-29	100+	TOTAL	
11	Agriculture, forestry, fishing & hunting	-1	-5	-1	0	-7	85
21	Mining, quarrying, & oil & gas extraction	-8	-2	-2	1	-11	95
22	Utilities	-2	0	0	0	-2	15
23	Construction	26	1	-7	3	23	1123
31-33	Manufacturing	3	2	-4	0	1	255
41	Wholesale trade	-9	-5	-2	-2	-18	380
44-45	Retail trade	-10	0	-7	-2	-19	1064
48-49	Transportation & warehousing	0	-4	2	0	-2	325
51	Information & cultural industries	8	1	2	0	11	104
52	Finance & insurance	144	20	-21	-2	141	847
53	Real estate & rental & leasing	78	7	-3	0	82	2562
54	Professional, scientific & technical services	0	-4	-6	0	-1	1035
55	Management of companies & enterprises	-144	-4	-1	0	-149	124
56	Administrative & support	0	-2	-3	0	-5	352
61	Educational services	8	6	-1	-1	12	124
62	Health care & social assistance	47	-11	1	0	37	1088
71	Arts, entertainment & recreation	-12	-2	-1	0	-15	160
72	Accommodation & food services	-2	6	-6	3	1	464
81	Other services	40	-9	6	-1	36	844
91	Public administration	1	-1	0	0	0	8
	<b>TOTALS</b>	<b>176</b>	<b>-6</b>	<b>-54</b>	<b>-1</b>	<b>115</b>	<b>11054</b>

SOURCE: Statistics Canada, Canadian Business Counts, June 2016 – June 2017  
Green indicates an increase and red indicates a decrease in number of firms

## INSIGHTS: Change in the number of employers by industry and by firm size

As illustrated in the above table (Table 1b), in Greater Sudbury, the increase in firms with zero employees offsets decreases in every other firm size category. There have been increases in nine industries, led mostly by increases in Construction; Information & Cultural Industries; Real Estate & Rental & Leasing; Health Care & Social Assistance; and Other Services. These increases have been led by increases in firms with zero employees, however there are a few exceptions, including Construction; and Information & Cultural Industries. There have been decreases in ten industries, led by larger decreases in Agriculture, Forestry, Fishing & Hunting; Mining, Quarrying & Oil & Gas Extraction; Wholesale Trade; Retail Trade; and Arts, Entertainment & Recreation. The reason why the gains in Finance & Insurance and decreases in Management of Companies & Enterprises have not been discussed more is because it is likely that a reclassification of firms led to a number of firms with zero employees to be reclassified from Management of Companies & Enterprises into Finance & Insurance. Of particular note, there has been a large decrease in firms with 20-99 (minus 54). This is mostly driven by losses in mid-sized Finance & Insurance firms.

## EMPLOYMENT BY INDUSTRY (changes between 2011-2016)

NAICS	INDUSTRY SECTOR	2016	Changes between 2011 and 2016		% distribution by industry	
			#	%	2011	2016
		#	#	%	2011	2016
	<b>ALL INDUSTRIES</b>	<b>76750</b>	<b>-385</b>	<b>-0.5%</b>	<b>100.0%</b>	<b>100.0%</b>
11	Agriculture, forestry, fishing & hunting	390	180	85.7%	0.3%	0.5%
21	Mining, quarrying, & oil & gas extraction	6365	-535	-7.8%	8.9%	8.3%
22	Utilities	455	-20	-4.2%	0.6%	0.6%
23	Construction	5100	80	1.6%	6.5%	6.6%
31-33	Manufacturing	3395	260	8.3%	4.1%	4.4%
41	Wholesale trade	2520	-370	-12.8%	3.7%	3.3%
44-45	Retail trade	9600	-140	-1.4%	12.6%	12.5%
48-49	Transportation & warehousing	3085	-290	-8.6%	4.4%	4.0%
51	Information & cultural industries	1100	-150	-12.9%	1.6%	1.4%
52	Finance & insurance	2180	5	0.2%	2.8%	2.8%
53	Real estate & rental & leasing	1320	-50	-3.6%	1.8%	1.7%
54	Professional, scientific & technical services	3675	-155	-4.0%	5.0%	4.8%
55	Management of companies & enterprises	75	50	200.0%	0.0%	0.1%
56	Administration & support	3100	820	36.0%	3.0%	4.0%
61	Educational services	6750	-445	-6.2%	9.3%	8.8%
62	Health care & social assistance	11780	870	8.0%	14.1%	15.3%
71	Arts, entertainment & recreation	1175	-140	-10.6%	1.7%	1.5%
72	Accommodation & food services	5315	440	9.0%	6.3%	6.9%
81	Other services (except public administration)	3230	-235	-6.8%	4.5%	4.2%
91	Public administration	6145	-560	-8.4%	8.7%	8.0%

SOURCE: Statistics Canada 2016 Census

Green indicates an increase in employment by that industry and red indicates a decrease in employment by that industry

## INSIGHTS: Employment by industry changes

Although not shown here, the distribution of employment by industry in Greater Sudbury (Table 1c) is quite different than the Ontario average. Greater Sudbury has a much higher share of employment in Mining & Quarrying & Oil & Gas Extraction, as well as larger proportions of residents working in Retail Trade; Health Care & Social Assistance; and Public Administration. Greater Sudbury also has significantly lower proportions of residents employed in: Manufacturing; Finance & Insurance; and Professional, Scientific & Technical Services.

As illustrated in Table 1c, Greater Sudbury experienced a small drop in the number of employed residents between 2011 and 2016, a difference of 385 employed residents, representing a decrease of 0.5%. The largest decreases took place in Public Administration (-560, or 8.4%); Mining, Quarrying & Oil & Gas Extraction (-535, or 7.8%); and Educational Services (-445 or 6.2%). These were balanced out by several increases in: Health Care & Social Assistance (+870, or 8.0%); Administrative & Support (+820, or 36.0%); and Accommodation & Food Services (+440, or 9.0%). The major changes in the share of employment by industry were as follows: Health Care & Social Assistance (+1.2%); Public Administration (-0.7%); Mining, Quarrying & Oil & Gas Extraction (-0.6%); and Educational Services (-0.5%).

## EMPLOYMENT BY OCCUPATION (2011-2016)

INDUSTRY SECTOR	2016	Changes between 2011 and 2016		% distribution by industry	
	#	#	%	2011	2016
ALL OCCUPATIONS	76750	-385	-0.5%	100.0%	100.0%
Management occupations	7170	460	6.9%	8.7%	9.3%
Business, finance, administration	12355	-855	-6.5%	17.1%	16.1%
Natural & applied science	4430	-170	-3.7%	6.0%	5.8%
Health occupations	7060	1175	20.0%	7.6%	9.2%
Education, law, social, government	9335	-540	-5.5%	12.8%	12.2%
Art, culture, recreation, sport	1410	-20	-1.4%	1.9%	1.8%
Sales & service occupations	18050	325	1.8%	23.0%	23.5%
Trades, transport & equipment operators	12015	-550	-4.4%	16.3%	15.7%
Primary occupations (natural resources)	3580	-50	-1.4%	4.7%	4.7%
Manufacturing & utilities occupations	1350	-155	-10.3%	2.0%	1.8%

SOURCE: Statistics Canada, 2016 Census

## INSIGHTS: Employment by occupation changes

There are small variations in the occupation data for Greater Sudbury such as slight increases in the share of employment in Health Occupations; Management Occupations and Sales and Service Occupations. The difference is accounted for in a lower share of residents employed in Business, Finance, Administration Occupations; Trades, Transport & Equipment Operators; Education, Law, Social, Government Occupations; Natural & Applied Sciences; and Manufacturing & Utilities Occupations.

# District of Manitoulin

## NUMBER OF BUSINESSES BY EMPLOYEE SIZE RANGE

TABLE 2a MANITOULIN DISTRICT NUMBER OF BUSINESSES BY EMPLOYEE SIZE RANGE JUNE 2017										
INDUSTRY SECTOR 2-DIGIT NAICS	NUMBER OF BUSINESSES BY EMPLOYEE SIZE								%	RANK
	0	1-4	5-9	10-19	20-49	50-99	100+	TOTAL		
11 Agriculture, Forestry, Fishing	126	14	0	1	1	1	0	143	14	1
21 Mining	4	0	0	0	0	0	0	4	0	20
22 Utilities	13	0	0	0	0	0	0	13	1	16
23 Construction	62	36	15	6	0	0	0	119	11	3
31-33 Manufacturing	12	8	3	1	1	0	0	25	2	12
41 Wholesale Trade	12	5	0	1	0	0	0	18	2	14
44-45 Retail Trade	49	28	26	17	3	3	0	126	12	2
48-49 Transportation/Warehousing	25	12	2	3	3	2	2	49	5	9
51 Information & Cultural	6	4	1	1	0	0	0	12	1	17
52 Finance & Insurance	29	5	4	0	0	0	0	38	4	10
53 Real Estate, Rental, Leasing	85	7	1	0	0	0	1	94	9	5
54 Professional Scientific Tech	54	18	3	0	0	1	0	76	7	7
55 Management of Companies	5	0	1	0	0	0	0	6	1	19
56 Administrative Support	11	9	3	1	1	1	0	26	2	11
61 Educational Services	3	4	1	0	0	0	1	9	1	18
62 Health Care & Social Assist	26	17	13	5	5	5	1	72	7	8
71 Arts, Entertainment & Rec	14	4	3	1	1	0	0	23	2	13
72 Accommodation & Food	47	19	18	11	3	0	0	98	9	4
81 Other Services	43	27	8	2	1	2	0	83	8	6
91 Public Administration	2	0	2	3	6	3	2	18	2	15
<b>TOTAL BUSINESSES</b>	628	217	104	53	25	18	7	<b>1052</b>		
<b>% of all classified and unclassified businesses</b>	<b>61%</b>	<b>20%</b>	<b>10%</b>	<b>5%</b>	<b>2%</b>	<b>2%</b>	<b>1%</b>	<b>101%</b>		
<b>Cumulative %</b>	<b>61%</b>	<b>81%</b>	<b>91%</b>	<b>96%</b>	<b>98%</b>	<b>100%</b>	<b>101%</b>			
<b>ONTARIO % of classified and unclassified businesses</b>	<b>70%</b>	<b>17%</b>	<b>5%</b>	<b>4%</b>	<b>2%</b>	<b>1%</b>	<b>1%</b>			

SOURCE: Statistics Canada, Canadian Business Counts

Highlighted cells: identify the three industries with the largest number of firms per employee size category

Classified businesses are businesses for which the industry classification is known



## INSIGHTS: Number of businesses by employee size range

As illustrated in Table 2a, the most predominant industry by number of businesses in the Manitoulin District continues to be Agriculture, and a subsector in this industry is beef cattle ranching. Retail Trade is made up of a very diverse mix of stores, from grocery stores and pharmacies, to gas stations, and building material suppliers. The Construction sector is largely made up of residential building construction and specialty trade contractors. Accommodation & Food Services is primarily represented by full-service restaurants, housekeeping cottages, and bed and breakfast establishments. The large number of solo operators in the Real Estate & Rental & Leasing industry are landlords of residential buildings and dwellings.

## CHANGE IN NUMBER OF EMPLOYERS BY INDUSTRY AND BY FIRM SIZE

NAICS	INDUSTRY SECTOR	FIRM SIZE (# OF EMPLOYEES)					TOTAL # OF FIRMS
		0	1-19	20-29	100+	TOTAL	
11	Agriculture, forestry, fishing & hunting	18	-2	-1	0	15	143
21	Mining, quarrying, & oil & gas extraction	1	0	0	0	1	4
22	Utilities	2	0	0	0	2	13
23	Construction	14	2	0	0	16	119
31-33	Manufacturing	-3	2	0	0	-1	25
41	Wholesale trade	-2	-1	0	0	-3	18
44-45	Retail trade	11	2	-1	0	12	126
48-49	Transportation & warehousing	1	-3	2	0	0	49
51	Information & cultural industries	0	0	0	0	0	12
52	Finance & insurance	5	3	-4	0	4	38
53	Real estate & rental & leasing	-5	1	0	0	-4	94
54	Professional, scientific & technical services	2	3	0	0	5	76
55	Management of companies & enterprises	-7	-2	0	0	-9	6
56	Administrative & support	1	-1	0	-1	-1	26
61	Educational services	0	0	0	0	0	9
62	Health care & social assistance	2	-1	0	0	1	72
71	Arts, entertainment & recreation	-2	2	0	0	0	23
72	Accommodation & food services	-6	1	-1	0	-6	98
81	Other services	-1	1	-1	0	-1	83
91	Public administration	0	-1	1	0	0	18
	<b>TOTALS</b>	<b>33</b>	<b>6</b>	<b>-5</b>	<b>-1</b>	<b>31</b>	<b>1052</b>

SOURCE: Statistics Canada, Canadian Business Counts, June 2016 – June 2017  
Green indicates an increase and red indicates a decrease in number of firms

## INSIGHTS: Change in the number of employers by industry and by firm size

Overall, for the Manitoulin District, as illustrated in Table 2b above, there have been net gains in smaller firms (between 0 and 19 employees) and an overall increase of 31 firms. Only four industries registered total increases in categories other than zero employees. Seven industries registered a decrease, also mostly due to changes in zero employee firms, and five industries had no change whatsoever. The one decrease

among 100+ employee firms was in Administrative & Support. There were also decreases in the number of establishments in the 20-99 employee category over five industries: Agriculture, Forestry, Fishing & Hunting; Retail Trade; Finance & Insurance; Accommodation & Food Services; and Other Services.

## EMPLOYMENT BY INDUSTRY (changes between 2011-2016)

TABLE 2c MANITOULIN DISTRICT EMPLOYMENT BY INDUSTRY – COMPARISONS BETWEEN 2011 AND 2016						
NAICS	INDUSTRY SECTOR	2016	Changes between 2011 and 2016		% distribution by industry	
		#	#	%	2011	2016
	ALL INDUSTRIES	4930	-320	-6.1%	100.0%	100.0%
11	Agriculture, forestry, fishing & hunting	295	-30	-9.2%	6.2%	6.0%
21	Mining, quarrying, & oil & gas extraction	65	0	0.05%	1.2%	1.3%
22	Utilities	55	30	120.0%	0.5%	1>1%
23	Construction	375	-70	-15.7%	8.5%	7.6%
31-33	Manufacturing	165	15	10.0%	2.9%	3.3%
41	Wholesale trade	80	40	100.0%	0.8%	1.6%
44-45	Retail trade	560	-70	-11.1%	12.0%	11.4%
48-49	Transportation & warehousing	355	-40	-10.1%	7.5%	7.2%
51	Information & cultural industries	55	-40	-42.1%	1.8%	1.1%
52	Finance & insurance	95	10	11.8%	1.6%	1.95
53	Real estate & rental & leasing	60	-35	-36.8%	1.8%	1.2%
54	Professional, scientific & technical services	210	85	68.0%	2.4%	4.3%
55	Management of companies & enterprises	0	0	-	0.0%	0.0%
56	Administration & support	130	-10	-7.1%	2.7%	2.6%
61	Educational services	400	10	2.6%	7.4%	8.1%
62	Health care & social assistance	985	-90	-8.4%	20.5%	20.0%
71	Arts, entertainment & recreation	120	30	33.3%	1.7%	2.4%
72	Accommodation & food services	310	70	29.2%	4.6%	6.3%
81	Other services (except public administration)	235	-5	-2.1%	4.6%	4.8%
91	Public administration	390	-200	-33.9%	11.2%	7.9%

SOURCE: Statistics Canada, 2016 Census

## INSIGHTS: Employment by industry (changes between 2011-2016)

The distribution of employment by industry in Manitoulin (Table 2c) reveals slight variations from the distribution in Ontario (not illustrated), as well as differences with the District of Sudbury and Greater Sudbury. Manitoulin has a much higher share of employment in Health Care & Social Assistance, significantly higher than Ontario or the Sudbury District and Greater Sudbury. Like the District of Sudbury, Manitoulin also has a slightly higher share of Transportation & Warehousing; and Construction. Conversely, Manitoulin has a smaller share of Manufacturing; and Wholesale Trade. As was the case in the previous tables, Manitoulin has a lower share of Finance & Insurance; Real Estate & Rental & Leasing; and Professional, Scientific & Technical Services compared to provincial shares.

Between 2011 and 2016 Manitoulin experienced a drop of 320 employed residents, which represents a decrease of 6.1%. The most significant decreases took place in Public Administration (-200, or 33.9%); and Health Care & Social Assistance (-90, or 8.4%). The largest increases occurred in Professional, Scientific & Technical Services (+85, or 68.0%); Accommodation & Food Services (+70, or 29.2%); and Wholesale Trade (+40, or 100%).

The most significant changes to the percentage share by industry occurred in Professional, Scientific, & Technical Services (+1.9%); Accommodation & Food Services (+1.7%); Public Administration (-3.3%); and Health Care & Social Assistance (-0.5%).

## EMPLOYMENT BY OCCUPATION (2011-2016)

INDUSTRY SECTOR	2016	Changes between 2011 and 2016		% distribution by industry	
		#	%	2011	2016
ALL OCCUPATIONS	4930	-320	-6.1%	100.0%	100.0%
Management occupations	700	50	7.7%	12.4%	14.2%
Business, finance, administration	770	-50	-6.1%	15.6%	15.6%
Natural & applied science	145	20	16.0%	2.4%	2.9%
Health occupations	455	-10	-2.2%	8.9%	9.2%
Education, law, social, government	725	-105	-12.7%	15.8%	14.7%
Art, culture, recreation, sport	125	5	4.2%	2.3%	2.5%
Sales & service occupations	1035	25	2.5%	19.2%	21.0%
Trades, transport, & equipment operators	725	-245	-25.3%	18.5%	14.7%
Primary occupations (natural resources)	155	5	3.3%	2.9%	3.2%
Manufacturing & utilities occupations	105	0	0.0%	2.9%	2.1%

SOURCE: Statistics Canada, 2016 Census

## INSIGHTS: Employment by occupation (changes between 2011-2016):

One feature that stands out in the occupation data for the Manitoulin District (Table 2d), is the very high proportion of residents employed in Management Occupations; Health Occupations; and Education, Law, Social, Government Occupations; when compared to the District of Sudbury, Greater Sudbury, as well as Ontario. There are, however, fewer residents employed in Natural & Applied Sciences; and in Manufacturing & Utilities Occupations.

# District of Sudbury

## NUMBER OF BUSINESSES BY EMPLOYEE SIZE RANGE

TABLE 3a SUDBURY DISTRICT NUMBER OF BUSINESSES BY EMPLOYEE SIZE RANGE JUNE 2017										
INDUSTRY SECTOR 2-DIGIT NAICS	NUMBER OF BUSINESSES BY EMPLOYEE SIZE								%	RANK
	0	1-4	5-9	10-19	20-49	50-99	100+	TOTAL		
11 Agriculture, Forestry, Fishing	93	29	9	3	2	1	0	137	9	5
21 Mining	2	0	0	0	1	0	3	6	0	20
22 Utilities	7	2	1	1	0	0	0	11	1	18
23 Construction	115	56	26	6	2	0	1	206	14	1
31-33 Manufacturing	20	11	2	6	3	1	3	46	3	11
41 Wholesale Trade	19	7	1	1	1	1	0	30	2	13
44-45 Retail Trade	66	39	31	26	6	2	1	171	12	3
48-49 Transportation/Warehousing	62	31	4	3	3	1	1	105	7	7
51 Information & Cultural	4	6	2	0	0	0	0	12	1	17
52 Finance & Insurance	37	4	5	4	0	0	0	50	3	10
53 Real Estate, Rental, Leasing	165	13	3	0	1	1	1	184	12	2
54 Professional Scientific Tech	45	9	6	3	0	0	0	63	4	9
55 Management of Companies	8	1	0	0	0	0	0	9	1	19
56 Administrative Support	23	5	2	1	1	0	0	32	2	12
61 Educational Services	8	3	2	0	0	0	0	13	1	16
62 Health Care & Social Assist	26	20	5	8	6	2	1	68	5	8
71 Arts, Entertainment & Rec	10	9	5	2	1	0	0	27	2	14
72 Accommodation & Food	92	34	19	11	6	4	0	166	11	4
81 Other Services	76	34	11	3	0	0	0	124	8	6
91 Public Administration	1	3	4	2	8	2	2	22	1	15
<b>TOTAL BUSINESSES</b>	879	316	138	80	41	15	13	1482		
<b>&amp; of all classified and unclassified businesses</b>	<b>61%</b>	<b>21%</b>	<b>9%</b>	<b>5%</b>	<b>3%</b>	<b>1%</b>	<b>1%</b>	<b>100%</b>		
<b>Cumulative %</b>	<b>61%</b>	<b>82%</b>	<b>91%</b>	<b>96%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>			
<b>ONTARIO % of classified and unclassified businesses</b>	<b>69%</b>	<b>18%</b>	<b>6%</b>	<b>4%</b>	<b>2%</b>	<b>1%</b>	<b>1%</b>			

SOURCE: Statistics Canada, Canadian Business Counts

Highlighted cells: identify the three industries with the largest number of firms per employee size category

Classified businesses are businesses for which the industry classification is known



## INSIGHTS: Number of businesses by employee size range

As illustrated in Table 3a, the profile of establishments in the Sudbury District is very similar to that of the Manitoulin District in Construction (residential housing and specialty trades); Real Estate & Rental & Leasing (landlords of residential buildings and dwellings); and Retail Trade (wide mix of different categories of stores). The Sudbury District is however different from the Manitoulin District with respect to Agriculture, Forestry, Fishing & Hunting (in addition to beef cattle, also dairy cattle and other types of farming, as well as a larger number of logging firms) and in Accommodation & Food Services (with hotels, motels, resorts, more fast-food restaurants and a large number of hunting and fishing camps).

## CHANGE IN NUMBER OF EMPLOYERS BY INDUSTRY AND BY FIRM SIZE

NAICS	INDUSTRY SECTOR	FIRM SIZE (# OF EMPLOYEES)					TOTAL # OF FIRMS
		0	1-19	20-29	100+	TOTAL	
11	Agriculture, forestry, fishing & hunting	8	0	1	0	9	137
21	Mining, quarrying, & oil & gas extraction	-1	-1	1	0	-1	6
22	Utilities	-3	1	0	0	-2	11
23	Construction	10	1	0	1	12	206
31-33	Manufacturing	2	0	-2	1	1	46
41	Wholesale trade	1	-2	0	0	-1	30
44-45	Retail trade	4	-8	0	0	-4	171
48-49	Transportation & warehousing	-8	9	-1	0	0	105
51	Information & cultural industries	1	-1	0	0	0	12
52	Finance & insurance	8	5	-5	0	8	50
53	Real estate & rental & leasing	9	-1	0	1	9	184
54	Professional, scientific & technical services	-1	4	0	0	3	63
55	Management of companies & enterprises	-10	1	0	0	-9	9
56	Administrative & support	-2	-3	1	-1	-5	32
61	Educational services	-1	1	0	0	0	13
62	Health care & social assistance	1	-2	0	0	-1	68
71	Arts, entertainment & recreation	3	-5	1	0	-1	27
72	Accommodation & food services	4	-3	1	0	2	166
81	Other services	0	2	-1	0	1	124
91	Public administration	0	0	0	0	0	22
	<b>TOTALS</b>	<b>25</b>	<b>-2</b>	<b>-4</b>	<b>2</b>	<b>21</b>	<b>1482</b>

SOURCE: Statistics Canada, Canadian Business Counts, June 2016 – June 2017  
Green indicates an increase and red indicates a decrease in number of firms

## INSIGHTS: Change in the number of employers by industry and by firm size

For the Sudbury District, there has been an equal number of industries that have seen overall increases as there have been industries that have seen decreases. This has resulted in a net increase in the number of firms in the Sudbury District, mostly driven by increases in the zero-employee category, and a modest increase in firms with 100+ employees. The most significant change is increases to Construction firms in almost every

category (except for firms with 20-99 employees). Other than that, the significant changes appear to be increases in Professional, Scientific & Technical Services; and Agriculture, Forestry, Fishing, & Hunting; as well as decreases in Retail Trade; and Administrative & Support.

## EMPLOYMENT BY INDUSTRY (changes between 2011-2016)

TABLE 3c SUDBURY DISTRICT EMPLOYMENT BY INDUSTRY – COMPARISONS BETWEEN 2011 AND 2016						
NAICS	INDUSTRY SECTOR	2016	Changes between 2011 and 2016		% distribution by industry	
			#	#	%	2011
	ALL INDUSTRIES	9115	0	0.0%	100.0%	100.0%
11	Agriculture, forestry, fishing & hunting	400	-120	-23.1%	5.7%	4.4%
21	Mining, quarrying, & oil & gas extraction	450	45	11.1%	4.4%	4.9%
22	Utilities	100	70	233.3%	0.3%	1.1%
23	Construction	735	170	30.1%	6.2%	8.1%
31-33	Manufacturing	1040	50	5.1%	10.9%	11.4%
41	Wholesale trade	195	0	0.0%	2.1%	2.1%
44-45	Retail trade	1050	-180	-14.6%	13.5%	11.5%
48-49	Transportation & warehousing	650	-5	-0.8%	7.2%	7.1%
51	Information & cultural industries	95	0	0.0%	1.0%	1.0%
52	Finance & insurance	165	-55	-25.0%	2.4%	1.8%
53	Real estate & rental & leasing	90	-45	-33.3%	1.5%	1.9%
54	Professional, scientific & technical services	310	45	17.0%	2.9%	3.4%
55	Management of companies & enterprises	0	0	-	0.0%	0.0%
56	Administration & support	210	-80	-27.6%	3.2%	2.3%
61	Educational services	606	-65	-9.7%	7.4%	6.6%
62	Health care & social assistance	1175	300	34.4%	9.6%	12.9%
71	Arts, entertainment & recreation	90	-30	-25.0%	1.3%	1.0%
72	Accommodation & food services	785	205	35.3%	6.4%	8.6%
81	Other services (except public administration)	295	-60	-16.9%	3.9%	3.2%
91	Public administration	690	-220	-24.2%	10.0%	7.6%

SOURCE: Statistics Canada, 2016 Census

## INSIGHTS: Employment by industry (changes between 2011-2016)

As illustrated in Table 3c, the District of Sudbury has a much higher proportion of residents employed in goods-producing industries such as: Agriculture, Forestry, Fishing & Hunting; Mining, Quarrying & Oil & Gas Extraction; Construction; and Manufacturing. It has proportional shares of workers in service sectors like Retail Trade; and Accommodation & Food Services; and in public sector categories such as Educational Services; Health Care & Social Assistance; and Public Administration. Compared to Ontario (not illustrated here), the Sudbury District has significantly lower proportions of residents employed in Finance & Insurance; and Professional, Scientific & Technical Services.

Between 2011 and 2016, the number of employed residents in the Sudbury District did not change at all, despite considerable shifts within industries. Large declines occurred in Public Administration; Retail Trade; Agriculture, Forestry, Fishing, & Hunting; and Administrative & Support. Of 20 industries, seven registered increases in employment, with the largest gains in Health Care & Social Assistance; Accommodation & Food Services; and Construction.

The biggest changes in share by industry of employment are as follows: Health Care & Social Assistance (+3.3%); Accommodation & Food Services (+2.2%); Public Administration (-2.4%); and Retail Trade (-2.0%).

## EMPLOYMENT BY OCCUPATION (2011-2016)

INDUSTRY SECTOR	2016	Changes between 2011 and 2016		% distribution by industry	
	#	#	%	2011	2016
ALL OCCUPATIONS	9115	0	0.0%	100.0%	100.0%
Management occupations	960	-115	-10.7%	11.8%	10.5%
Business, finance, administration	1150	185	19.2%	10.6%	12.6%
Natural & applied science	415	120	40.7%	3.2%	4.6%
Health occupations	700	250	55.6%	4.9%	7.7%
Education, law, social, government	950	-80	-7.8%	11.3%	10.4%
Art, culture, recreation, sport	115	-35	-23.3%	1.6%	1.3%
Sales & service occupations	1990	-250	-11.2%	24.6%	21.8%
Trades, transport, & equipment operators	1860	-140	-7.0%	21.9%	20.4%
Primary occupations (natural resources)	470	80	20.5%	4.3%	5.2%
Manufacturing & utilities occupations	520	-5	-1.0%	5.8%	5.7%

SOURCE: Statistics Canada, 2016 Census

## INSIGHTS: Employment by occupation (changes between 2011-2016)

Even with the drop in employed residents working in Sales & Service Occupations; and Trades, Transport & Equipment Operators; the share of all employment represented by these two categories still form a higher percentage of all employment compared to all other categories, and in the case of Trades, Transport & Equipment Operators, it still forms a higher percentage than the province. Primary Occupations grew between 2011 and 2016, and they hold a larger percentage share compared to the provincial average. The notably smaller shares, compared to the Ontario averages, are found among Business, Finance, Administration; Natural & Applied Science; and Education, Law, Social, Government.

## Other LMI Data

### TOP FIVE INDUSTRIES

As illustrated below in Table 4a, Greater Sudbury has the same top five industries (by number of employers) as Ontario, although in a different ranking. Both the Manitoulin District and the Sudbury District count Agriculture, Forestry, Fishing & Hunting; as well as Accommodation & Food Services; in their top five, as opposed to Professional, Scientific & Technical Services; and Health Care & Social Assistance, which are on the provincial list.

TABLE 4a TOP FIVE INDUSTRIES 2017			
Manitoulin District	Sudbury District	Greater Sudbury	Ontario
Agriculture, Forestry, Fishing, Hunting	Construction	Real Estate, Rental, Leasing	Real Estate, Rental, Leasing
Retail Trade	Real Estate, Rental, Leasing	Construction	Construction
Construction	Retail Trade	Retail Trade	Health Care, Social Assistance
Accommodation, Food Services	Accommodation, Food Services	Health Care, Social Assistance	Retail Trade
Real Estate, Rental, Leasing	Agriculture, Forestry, Fishing, Hunting	Professional, Scientific, Technical Services	Professional, Scientific, Technical Services

## PLACE OF WORK

Table 4b provides place-of-work data for the Manitoulin and Sudbury Districts, and Greater Sudbury, presenting the numbers and percentage distribution by various categories. Overall, all areas have a similar proportion of employees with no fixed workplace (11-13%) or working outside of Canada (0-1%). The main difference is in the proportion of employees working at home. The provincial average for place-of-work is 7%; in comparison, the Manitoulin District has a high proportion at 12%; and Greater Sudbury has a low figure at 4%. Greater Sudbury has a considerably higher percentage of employees working in a usual place of work.

TABLE 4b PLACE OF WORK (2016)						
WORK STATUS	Greater Sudbury		Manitoulin District		Sudbury District	
	#	%	#	%	#	%
total workers	76750	100%	4930	100%	9115	100%
worked at home (farms included)	3170	4%	610	12%	580	6%
worked outside of Canada	110	0%	15	0%	30	0%
no fixed workplace address	8280	11%	550	11%	1230	13%
usual place of work	65190	85%	3750	76%	7275	80%

*Statistics Canada, 2016 Census*

*Figures for "Worked outside Canada" are small - when rounded off to the nearest percentage, they appear as zero*

## EDUCATIONAL ATTAINMENT

Five years ago, when the comparison was made of educational attainment levels between 2006 and 2011 across the Manitoulin and Sudbury Districts, Greater Sudbury and Ontario, there was an obvious pattern of improving levels of education. Among youth aged 15 to 24 years of age, there were generally higher levels of high school and post-secondary completion (except for the Manitoulin District), while among adults aged 25 to 44 years old as well as 45 to 64 years old, there were significant increases in the proportion of college and university certificate holders.



Five years later, that trend seems to have plateaued somewhat in Ontario, with only minor changes among various categories, with the cumulative effect being virtually no change across Ontario. Among youth there has been a slight, further increase in the percentage of high school finishers. Among the adult age groups, the proportion holding a post-secondary certificate has essentially not changed, although there have been changes in the mix between apprenticeship, college, and university completers. This is not cause for alarm: among those 25 to 44 years of age, 70% hold a post-secondary certificate. As well, Canada's cumulative levels of educational attainment for adults are the highest in the world.

Table 4c presents the data for 2016 and compares it to the 2011 numbers for Ontario, the Manitoulin and Sudbury Districts and Greater Sudbury.

2011 (%)				TABLE 4c EDUCATIONAL ATTAINMENT	2016 (%)			
Ontario	Manitoulin District	Sudbury District	Greater Sudbury	AGE CATEGORY EDUCATIONAL ATTAINMENT	Ontario	Manitoulin District	Sudbury District	Greater Sudbury
<b>15 to 24-year olds</b>								
35%	57%	44%	38%	No certificate, diploma or degree	33%	54%	44%	35%
41%	32%	36%	33%	High school certificate or equivalent	42%	31%	35%	39%
2%	1%	4%	4%	Apprenticeship certificate or equivalent	2%	4%	4%	3%
10%	6%	12%	16%	College certificate or diploma	10%	8%	11%	15%
12%	2%	5%	9%	University certificate, diploma or degree	12%	4%	6%	8%
<b>25 to 44-year olds</b>								
8%	13%	13%	7%	No certificate, diploma or degree	8%	16%	13%	8%
22%	25%	24%	21%	High school certificate or equivalent	22%	25%	24%	20%
6%	12%	13%	9%	Apprenticeship certificate or equivalent	5%	9%	10%	8%
25%	31%	34%	37%	College certificate or diploma	25%	30%	36%	38%
39%	19%	15%	26%	University certificate, diploma or degree	40%	19%	17%	27%
<b>45 to 64-year olds</b>								
14%	17%	23%	15%	No certificate, diploma or degree	13%	15%	20%	13%
27%	24%	27%	27%	High school certificate or equivalent	27%	25%	31%	28%
9%	16%	17%	12%	Apprenticeship certificate or equivalent	7%	12%	12%	9%
22%	27%	22%	27%	College certificate or diploma	24%	32%	27%	31%
28%	17%	10%	19%	University certificate, diploma or degree	29%	17%	9%	18%

Source: Statistics Canada, 2011 National Household Survey and 2016 Census

# Employment Ontario (EO) Programs

## EO DATA (2016-17)

### BACKGROUND

Since the data only tells part of the story, for this labour report, we have taken a slightly different approach. While we continue to report on MAESD data provided by EO Services Providers, consultations for this labour report focussed on the perspective of Service Providers re: employment trends, strategies used to find out who is hiring, resources used to help clients, services provided to employers, challenges that are faced, greatest barriers for clients, and what they feel leads to the most successful outcomes.

Aggregated EO data includes clients who use:

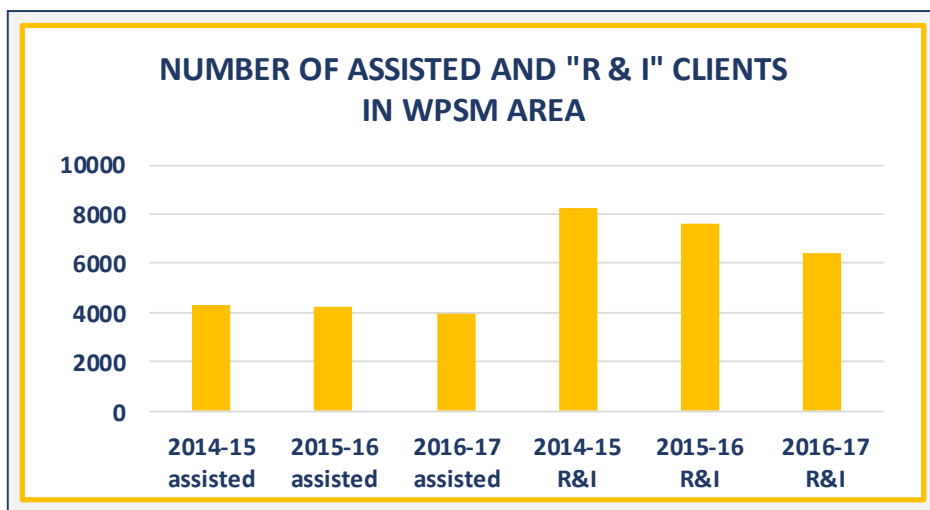
- Employment Services (ES);
- Literacy and Basic Skills (LBS);
- Second Career (SC) and
- Apprenticeships.

### EMPLOYMENT SERVICES DATA

Employment Services provide a range of services to assist clients with finding a job. They also have a resource centre where job-seekers can drop in and receive assistance with resumes, online job applications and various government forms, access job boards, computers, and job search sites, and other resources. EO data includes the number of clients who register and a count of R&I (resource and information) “unassisted” clients who come in to use their services but are not registered as clients.

Employment Services also provide Human Resources (HR) assistance to employers (i.e. screen/review applicant resumes; conduct interviews; etc.) however MAESD does not track this information.

### ES CLIENTS



### DATA LIMITATIONS

In most cases, EO data is aggregated for the WPSM catchment area to protect client confidentiality and is suppressed when the number of clients is too small for one specific category

Age-specific categories are considered too broad

Educational attainment data does not include date of completion and/or relevance to current labour market requirements

Difficult to calculate true R & I client numbers as someone may come in multiple times to use services

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### GEOGRAPHIC AREAS REPORTED

Greater Sudbury  
Manitoulin District  
Sudbury District

### NORTHERN REGION

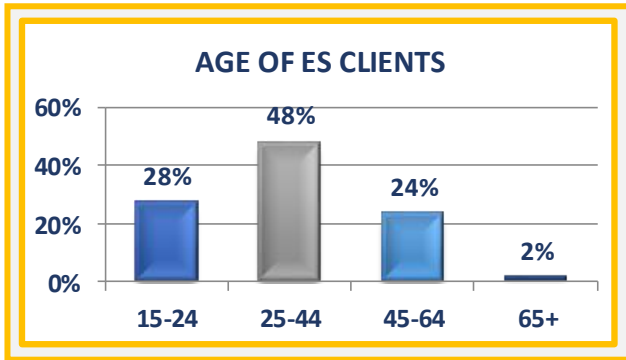
all of northern Ontario (includes WPSM data)

### PROVINCE

all of Ontario

ES clients (both those who register and those who don't) have declined once again this year. Local EO Service Providers feel this decrease may reflect changing demographics, job-seekers self-serving (surfing job boards and online job postings at home), lack of promotion of EO services, and use of other job assistance services such as those offered through post-secondary institutions.

### ES CLIENTS BY AGE GROUP



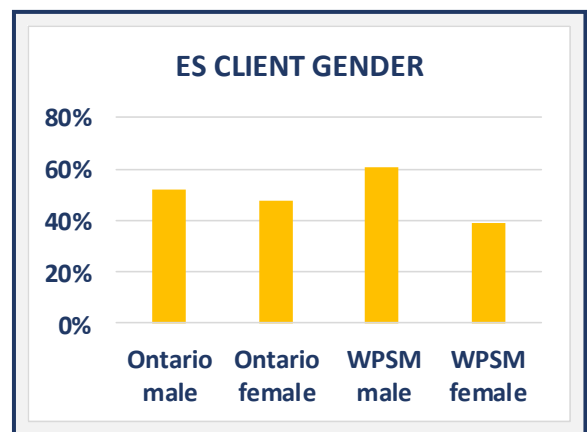
There are no significant changes to report regarding the age of ES clients between 2015-2016 and 2016-2017, although there has been a very small increase in number of clients 65 and older.

As previously noted in the limitations section, Service Providers continue to highlight that MAESD age categories are far too broad and do not match the age criteria for many of their programs to draw any conclusions. This continues to be a challenge.

### ES CLIENTS BY GENDER

Across Ontario, the gender of ES clients continues to be evenly split across men and women. However, for the WPSM area, more men use employment services. Local Service Providers feel that a higher number of men use their services because they:

- have lost/left their job (restructuring, lay-offs, quit or retired) and need/want to work;
- want to retrain to improve future prospects;
- want to supplement their retirement income; and
- are bored with retirement and want to continue working (however they may face an age bias by employers).



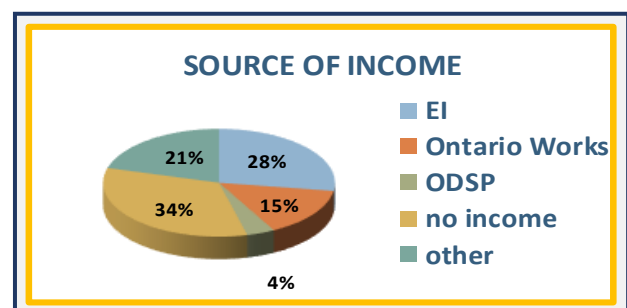
### ES CLIENTS BY DESIGNATED GROUPS

The number of ES clients who self-identified as a member of a designated group (newcomer, visible minority, person with disabilities and Indigenous) continues to be low and only saw a slight increase over the previous year. For 2016-17 client numbers are as follows: 149 Newcomers; 97 Visible Minorities; 266 Persons

with Disabilities; and 500 Indigenous people. It is important to note however, that designated groups make up roughly 25% of all job-seekers registered as a client. MAESD data also showed an increase in internationally trained professionals from 129 (in 2015-16) to 162 (in 2016-17) who used Employment Services.

### ES CLIENTS SOURCE OF INCOME

Information on the client's source of income is recorded at intake. Since last year, there has been a slight increase in ES clients receiving EI (Employment Insurance) and a slight decrease in those reporting no income.

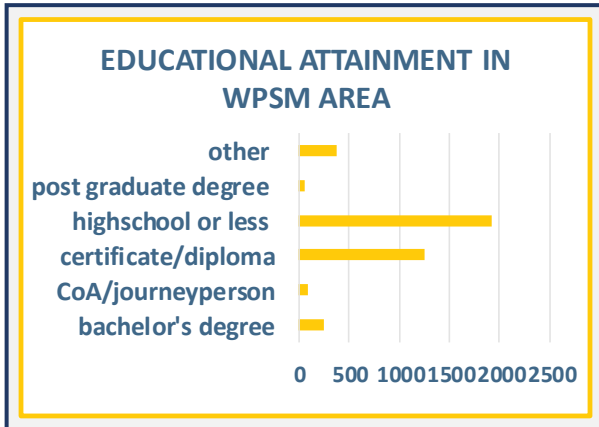


## ES CLIENTS BY EDUCATIONAL ATTAINMENT

It is well known that lower levels of educational attainment result in higher levels of unemployment

and underemployment. The educational attainment of ES clients across the WPSM Board area follows a similar pattern to Northern Ontario and the rest of the province, with the exception of those with a university degree. There are fewer university degree holders amongst ES clients in the WPSM area and Northern region compared to Ontario, but a slightly higher proportion of individuals with high school (or less) and college diplomas.

With college diplomas, EO Service Providers noted that they also assess what skills are transferrable and what skills may be outdated and require upgrading. In other words, a degree or diploma from 20+ years ago may no longer be relevant in today's job market.



## LAY-OFF OCCUPATIONS

Similar to last year, just over 50% of ES Clients provided information on which occupations they were laid off from. Interestingly, the highest number of lay-offs occurred in the same occupations in a slightly different order as follows:

- Trades helpers, construction labourers (274);
- Service support occupations (220);

- Transport/heavy equipment operators (164);
- Sales support occupations (140);
- Service representatives (130);
- Industrial, electrical and construction trades (130); and
- Service supervisors (126).

## OUTCOMES AT EXIT

Employment Services are expected to meet a quota regarding the number of clients who exited their services to employment. The current target is set at 69%. Local data shows that the number of people who exited to employment meets the quota

at 68%, however the number of clients who go on to training/education is at 15% which is slightly higher than the provincial quota of 10%.

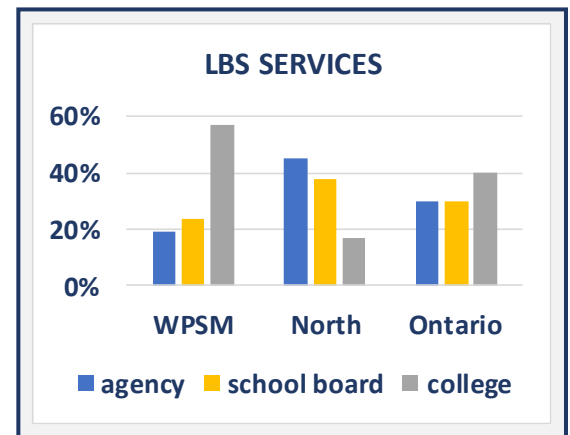
## LITERACY AND BASIC SKILLS (LBS) DATA



Literacy and Basic Skills<sup>1</sup> programs offer free training in reading, writing, math, and basic work skills to help clients reach their goals (upgrade education or training, get a job, or be more independent). LBS services are offered in various ways (tutors, one-on-one, small groups, e-learning) and in various locations across Ontario. As noted in the

chart, colleges have the largest share of LBS clients in the WPSM area.

The total number of in-person learners for 2016-17 (both new and carried over) for the WPSM area was 1,347, which is lower than 2015-16 at 1,452. The total number of LBS clients who use distance education or programs that are online (*e-channel learners*) across the



<sup>1</sup> taken from MEASD website at: <http://www.tcu.gov.on.ca/eng/apprentices/lbs.html>

province has increased from 4,432 in 2015-16 to 5,972 in 2016-17.

Similar to previous years, slightly more women (54%) use LBS services. In terms of age, 39% (n=395) of LBS clients in the WPSM area were between 15-24 years of age; 40% (n=533) were between 25-44 years of age; 19% (n=258) were between 45-65 years of age; and only 3% (n=37) were 65 and older. The number of clients between ages 45-64 who require computer upgrading or training has also increased.

LBS clients are also asked at intake what their *Learner Goal Path* is. In other words, why are they using LBS services? In the WPSM area, clients report a variety of reasons for using LBS services as follows: 552 for postsecondary; 297 for employment; 92 for independence; 73 for apprenticeship; and 33 to obtain a secondary school credit.

## SECOND CAREER (SC) DATA

Second Career<sup>2</sup> provides laid-off workers with skills training and/or education to help them find jobs in high-demand occupations. A grant is provided to eligible clients, based on need, to assist with tuition, books, transportation and basic living. The onus is on the client to provide proof of job opportunities that exist and go wherever the program is offered. Recent graduates are not eligible.

In 2016-17, the number of SC clients in the WPSM area declined from 330 in 2015-16 to 312. This follows a similar decline across the province from 8,626 clients in 2015-16 to 7,158 in 2016-17. As in the past, most clients are under the age of 45 (n=225), and in the WPSM area, there has been a drop in the number of female clients (n=110) representing only 35% of all SC clients. As in previous years, most clients have been out of employment/training for less than 3 months.

Second Career is focussed on high-demand jobs. Transport truck driver continues to be the career most in demand with 71 clients being approved for skills training programs. Only 88 SC clients went onto employment when they exited the program, however 151 found employment within 12 months.

## APPRENTICESHIP DATA

As noted in the chart, the number of new and active apprentices continues to decline across all areas of the province, including the WPSM area. Various reasons have been cited for this decline.

Some of the reasons cited include: stigma surrounding the trades; lack of parental and educational supports to promote this career pathway; lack of knowledge about the trades; unrealistic expectations by students; difficulty finding employers who will hire an apprentice; journey-person-apprentice trade ratios which vary across all trades (and that some consider prohibitive and inequitable especially in Northern Ontario); and lack of educational awareness programs promoting the trades.

Recently, MAESD underwent a consultation process across Ontario to modernize the apprenticeship system. While the results and recommendations of this process are not yet

### TOP 10 NEW APPRENTICESHIP REGISTRATIONS AND NUMBER OF REGISTRATIONS

Electrician/construction & maintenance (78)  
 Automotive service technician (67)  
 Heavy duty equipment technician (59)  
 Powerline technician (52)  
 Hairstylist (52)  
 General carpenter (50)  
 Truck & coach technician (49)  
 Construction craft worker (42)  
 Industrial mechanic millwright (30)  
 Industrial electrician (30)  
 Child development practitioner (26)

### NEW & ACTIVE APPRENTICES

	WPSM	Northern	Ontario
New 2014 - 15	842	2,361	26,018
New 2015 - 16	818	2,192	25,793
New 2016 - 17	726	1,968	24,890
Active 2014 - 15	2,827	7,376	78,492
Active 2015 - 16	2,312	6,638	78,959
Active 2016 - 17	1,893	5,477	69,945

<sup>2</sup> taken from MAESD website at: <http://www.tcu.gov.on.ca/eng/secondcareer/whatitis.html>



public (or available to be reported here), the Government of Ontario is now offering a new incentive to employers who hire an apprentice after November 14, 2107. This new incentive called the Graduated Apprenticeship Grant for Employers (GAGE)<sup>3</sup> is automatically applied to an employer when they hire an apprentice.

One other important fact to glean from the EO data; in the WPSM area, and in fact across Ontario, the average age of an apprentice at registration is 27 which may indicate that students have already entered the workforce but are returning for trade-specific training.

## WORKPLACE GRANTS AND INCENTIVES

Various funding opportunities, incentives and wage subsidies are available through Employment Ontario. Data is provided on the following:

### CANADA ONTARIO JOB GRANT (COJG)

On March 28, 2014, Ontario signed the Canada-Ontario Job Fund Agreement with the federal government. The agreement is a key source of funding for new initiatives to help Ontario's employers develop their workforce through employer-led training (taken from the MAESD website).

EO data from 2016-17 provides a quick snapshot of employers who applied for and took advantage of the Canada Ontario Job Grant<sup>4</sup> (COJG). In the WPSM area, in 2016-17, 171 employers received the COJG which resulted in workplace training for 937 workers. In Ontario, 6,316 employers received the COJG resulting in 35,680 workers receiving training.

### YOUTH JOB CONNECTION (YJC)

The Youth Job Connection<sup>5</sup> program serves youth aged 15 to 29 who experience multiple and/or complex barriers to employment by providing more intensive supports beyond traditional job search and placement opportunities (taken from MAESD website).

EO data from 2016-17 shows that 310 youth utilized this fund. Of those who did, 123 were female and 184 were male. For all participants, the highest level of education at intake was high school or less.

## Observations and Recommendations

Since the EO data tells only part of the story, as with previous labour reports, WPSM held consultations with EO Managers and Service Providers. This year, consultations focused on key questions as follows:

### 1. What labour market trends are you seeing?

- ongoing misalignment between education and employment
- short term precarious contract work, need two jobs to survive, less fulltime work
- more post-retirement clients who: are bored, need money, still have children at home, and/or want to work but can't find an employer who will train older workers; these clients are often hired at fast food restaurants as they are reliable workers
- more turnover with younger workers – “job hopping”
- increased use of online shopping and changes in minimum wage will impact on jobs in retail
- high wage expectations (especially those coming back from Alberta)
- continued impact of restrictive trade ratios on apprenticeship opportunities

<sup>3</sup> <https://www.ontario.ca/page/graduated-apprenticeship-grant-employers>

<sup>4</sup> For more information on the Canada Ontario Job Grant, go to: <http://www.tcu.gov.on.ca/eng/eopg/cojg/>

<sup>5</sup> For more information on the Youth Job Connection funding go to: <http://www.tcu.gov.on.ca/eng/eopg/programs/yjc.html>

- employer expectations keep going up, but wages are going down
  - impact of the “underground” economy
- 2. What industries are hiring? And for what kinds of jobs?**
- retirement homes (for personal support workers); call centres; AZ/DZ truck drivers; cashiers; heavy duty equipment technicians; janitors; construction labourers
- 3. How do you find out who is hiring?**
- job developers will drop in or call employers
  - use of social media; Canada job bank; job posting sites and job boards; employer websites; and newspaper ads
  - other clients, other agencies, and employers that have been assisted in past with their HR needs
  - new businesses opening up
  - job fairs
- 4. What resources do you use to help your clients find a job?**
- **life supports:** credit counselling; legal aid; housing; childcare; mental health; March of Dimes
  - **courses with other partners:** i.e. food handling with the public health unit
  - **employment supports:** resumes; assessments; how to market to employers; interview strategies; workshops; Educational Workplace Training (EWT); Second career; employment counselling; opportunities to network with peers; e-learning; Career Cruising (career exploration); job search; employer referrals; direct placement support with employers
- 5. What services and resources do you use to help employers?**
- **FREE human resources:** office space to conduct interviews; interview preparation/questions; pre-screening/filter resumes; job matching and coaching; references; free job postings/advertising; assistance to new business starts re: type of employees needed
  - **incentives/money:** funding for training (Canada Ontario Job Grant); other incentives, wage subsidies and stipends
  - **workplace training:** soft skills; practical skills (use of cash register, computers, literacy, math, etc.)
  - **employment supports:** relationship building; client placements (but if the placement does not work out, often difficult to rebuild the relationship with the employer); WSIB registration
- 6. What are the greatest barriers for your clients?**
- some require lots of supports, but some supports are not funded
  - barriers are increasing and some of the client’s life issues are very complex and difficult to address
  - cannot afford a driver’s licence or are too anxious to get a licence or drive
  - number who are diagnosed with mental health and/or addictions issues
  - limited financial resources for support
  - managing employer expectations
  - may have the skills but employers not willing to pay
- 7. What have you found to be most successful?**
- empowering clients
  - when they don’t come back because they have been successful, and/or they now have the tools to succeed (realize their own value, skills, good resume)
  - tools and training supports, job trials and wage subsidies
  - human element of EO – to deliver highly quality, professional and knowledgeable services; inclusive of all ages, cultures and gender
  - EO’s strong relationship with employers (networking, outreach, job fairs, social media)
- 8. What are the greatest challenges for EO services?**
- **reduced client numbers:** due to changing demographics; job-seekers who self-serve or think they can (surf the internet for jobs); job-seekers who give up looking for a job; many post secondary

institutions now offer employment services; suggestion for EO services to return to a model where each agency is demographic-specific i.e. one service for youth and another one for older adults

- **lack of money/no budget to promote EO services:** to both job-seekers and employers; need for branding/rebranding
- **ministry quotas and targets:** no credit or target for number of employers assisted or HR services provided; too short of a timeframe to assist some clients; use of social media responses not counted in quota; challenge to classify clients (i.e. age categories are too broad);
- **employment support funds too limited:** currently only available for marginalized/barriered clients, but can't be used to help/support a college graduate who can't find a job/employer
- **perception of EO:** viewed by some employers and job-seekers as a social service, not an employment service
- **challenges with the way EO services are provided:** need to shift the way services are provided; handwritten signatures still required; online registrations do not show up in the quota data; too many forms for clients, including need to sign various forms; should do more remotely; unsure if employers use EO self-service
- **competition between EO services:** still driven by quotas (some feel numbers are meaningless); duplication of services; not sharing information (i.e. job postings, employers, etc.);
- **resource centres:** most feel they have fairly stable client numbers; well used resource

## Action Plan Update

### PRIORITY #1: support local labour market-related initiatives

ACTION	PARTNERS	OUTCOME(S)	TIMELINE
<b>Chamber of Commerce - workforce-related taskforces/roundtables</b>	Sudbury Chamber of Commerce and business-related members	<b>Ring of Fire Taskforce:</b> Continue to advocate for northern workforce and business development strategy. <b>Roundtable/luncheons 2017:</b> local MPs (Marc Serre and Paul Lefebvre); MNDM Dr. Christine Kaszcki; Mayor Bigger; Greater Sudbury Airport Manager; Economic Outlook; Workplace Reform. <b>Roundtable events/luncheons 2018:</b> as relevant.	ongoing  as relevant
	Sudbury East Chamber of Commerce	Provide ongoing support and sharing of information on LMI issues, initiatives and resources.	as requested
<b>Indigenous workforce development</b>	Mnidoo Mnising Training Alliance	Provide support to training alliance; provide resources and information as relevant.	ongoing as requested
	Northshore Tribal Council - ASETS	Assist where requested re: skills inventory, LMI, industry profiles and workforce succession planning.	ongoing as requested
	Kenjegin Teg (KTEI)	Assist with connections to local industry and LMI in support of the new trades innovation and training centre.	ongoing as requested
	Gezhootjig Employment and Training	LMI and support for application to the Skills Catalyst fund.	ongoing as requested
	Atikameksheng Anishnawbek (Whitefish)	Career fair and resources as requested.	Sept 2017 ongoing
	Wii-ni n'guch-tood Employment & Training (Wikwemikong)	LMI, support for employer survey and various workforce-related initiatives	Ongoing as requested
<b>Women of The Future</b>	Women of The Future committee	This event has been cancelled due to changing priorities.	complete
<b>LaCloche and Manitoulin business showcase</b>	LaCloche Manitoulin Business Assistance Corporation (LAMBAC)	Continue to support business resource showcase events to highlight local resources and services and LMI relevant to the area.	spring 2018 ongoing
<b>Employer information sessions</b>	LAMBAC, Weaver Simmons law firm, Collins Barrow,	Partnership, co-host an employer summit and/or the development of employer awareness sessions on labour	November 2018

	Employment Services, etc.	laws, resources, etc.	
<b>Ontario Centre for Workforce Innovation (OCWI)</b>	College Boreal (Steering committee lead)	Assist College Boreal as the Francophone hub. Participate as a provincial steering committee member bringing the views of workforce planning to the table.	as requested ongoing monthly mtgs.
<b>Local Employment Planning Councils (LEPC)</b>	Workforce planning boards that are piloting LEPCs	Participate in any activities/requests related to the LEPC pilot including surveys, consultations, data, resources, etc.	pilot ends Sept 2018
<b>Immigration Advisory Panel</b>	City of Greater Sudbury Council and topic-specific agencies	Participate as member of the advisory panel to City Council re: immigrants, newcomers and workforce issues. Resigned from panel due to lack of clarity, direction and expectations by advisory panel leads.	complete
<b>Government outreach</b>	WPSM initiated	Presentations to local MPs, MPPs, Mayors, economic development leads, etc.	ongoing
<b>Low carbon building skills (LCBS)</b>	reThink Green, local unions, construction sector	Partner on this labour market initiative to research local capacity, demand and need for training.	if funded December 2018
<b>Youth roundtable</b>	RBC	Participated in roundtable and will assist with additional information as requested in future.	December 2018

## PRIORITY #2: promote current/forecasted in-demand skilled trades and professions

ACTION	PARTNERS	OUTCOME(S)	TIMELINE
<b>Career resource sheets on in-demand trades</b>	Employment Support Services, Greater Sudbury	Continue to develop relevant career resource sheets identifying wages, projected growth, career pathways, etc. Will be disseminated to educators and posted on website.	March 2019
<b>Women in skilled trades</b>	Tradeswomen, educators, industry, OYAP, etc.	Continue to support skilled trades summer camp for girls, skills competition, and other related activities.	Nov 2018
<b>Apprenticeships</b>	Area school boards (OYAP); local colleges; EO services	Brochure dissemination strategy; develop "Becoming a Tradesperson in Ontario" brochure for apprentices. Develop a career pathway poster for apprenticeships based on the above and any new/relevant information. Host roundtable sessions between industry and student success leads to discuss realities of working in the trades.	complete Nov 2018 December 2018
<b>Top occupations</b>	WPSM lead	Use of new EMSI Analyst data to identify top projected growth occupations for census areas where possible.	annual
<b>Modern Mining and Technology Sudbury (MMTS)</b>	MMTS and various local partners	Continue to support event which provides experiential learning opportunities for students.	ongoing annual support
<b>Greenest workforce</b>	Forestry and wood manufacturing industry	Promote career information and job matching website to local educators and employment service providers.	complete
<b>Tourism Matters</b>	Tourism Northern Ontario	Participate with Northern Ontario Workforce Planning to support development of a tourism toolkit/resource and dissemination to educators.	complete
<b>Construction industry</b>	Northeastern Ontario Construction Association, Carpenters Union and other stakeholders	Review results of the Sector Planning Partnership grant report and opportunities to champion and/or implement recommendations. Explore opportunities to further develop the construction labour estimation model developed. Presentation to the Priorities Committee, Greater Sudbury Chamber of Commerce	ongoing
<b>FONOM (Federation of Northern Ontario Municipalities) conference</b>	The Labour Market Group, Northern Ontario Workforce Planning (NOWP)	Presentation to municipal leads (mayors, council members, economic development, CEOs) on labour market realities. Explore opportunities to further assist municipalities with LMI. Contribute to development of northern LMI profile.	presentation June 2017 ongoing

## PRIORITY #3: support labour market research, information, profiles, forecasts

ACTION	PARTNERS	OUTCOME(S)	TIMELINE
<b>LMI consortium</b>	Laurentian University, Social Planning Council, Greater Sudbury Development	Revisit LMI data consortium and benefits of sharing LMI and maintaining a web-based portal for current reports and data.	lead retired project complete

	Corporation, colleges, etc.		
<b>Workforce Planning Ontario (WPO)</b>	All local boards and LEPCs in Ontario	Participate in discussions re: provincial issues, challenges, and policies that support workforce planning in Ontario. Bring a northern perspective to the table. Development and dissemination of WPO video.	ongoing  video complete
<b>Agriculture</b>	WPSM lead	Use EMSI Analyst to identify agriculture industry and explore funding opportunities to develop local agriculture database. Participated in two food conferences and an agriculture roundtable consultation. Will continue support as relevant.	unable to complete full database ongoing
<b>Cultural design cluster</b>	CION; City of Greater Sudbury (potential)	Facilitate discussions to assess the cultural design network and identify workforce development needs.	unable to get uptake
<b>Job vacancy study</b>	Vicinityjobs.com, EO employment services, school boards, colleges	Develop quarterly reports using online job vacancy data to identify types of occupations being posted and by which industries. This will include a year-in-review report to be developed. Contact employers (posting jobs) where available. Continue with wide dissemination.	quarterly  June 2018  ongoing
<b>Automation and technology – impact on workforce</b>	Brookfield Institute	Continue to assist Brookfield Institute with their consultation process and connect them with local industry leads.	ongoing to completion
<b>Arts and culture</b>	Provincial “work in culture” committee (Ministry of Tourism, Culture and Sport)	Continue to participate in meetings and roundtables. Contribute to research and information re: labour market challenges in this sector.	3-year project ending 2019
<b>Industry support – trade ratios</b>	Airco, Jem Air and other industries	Assist local industries impacted by trade ratios. Help them with avenues to champion the need for northern exemptions re: ratios.	ongoing support

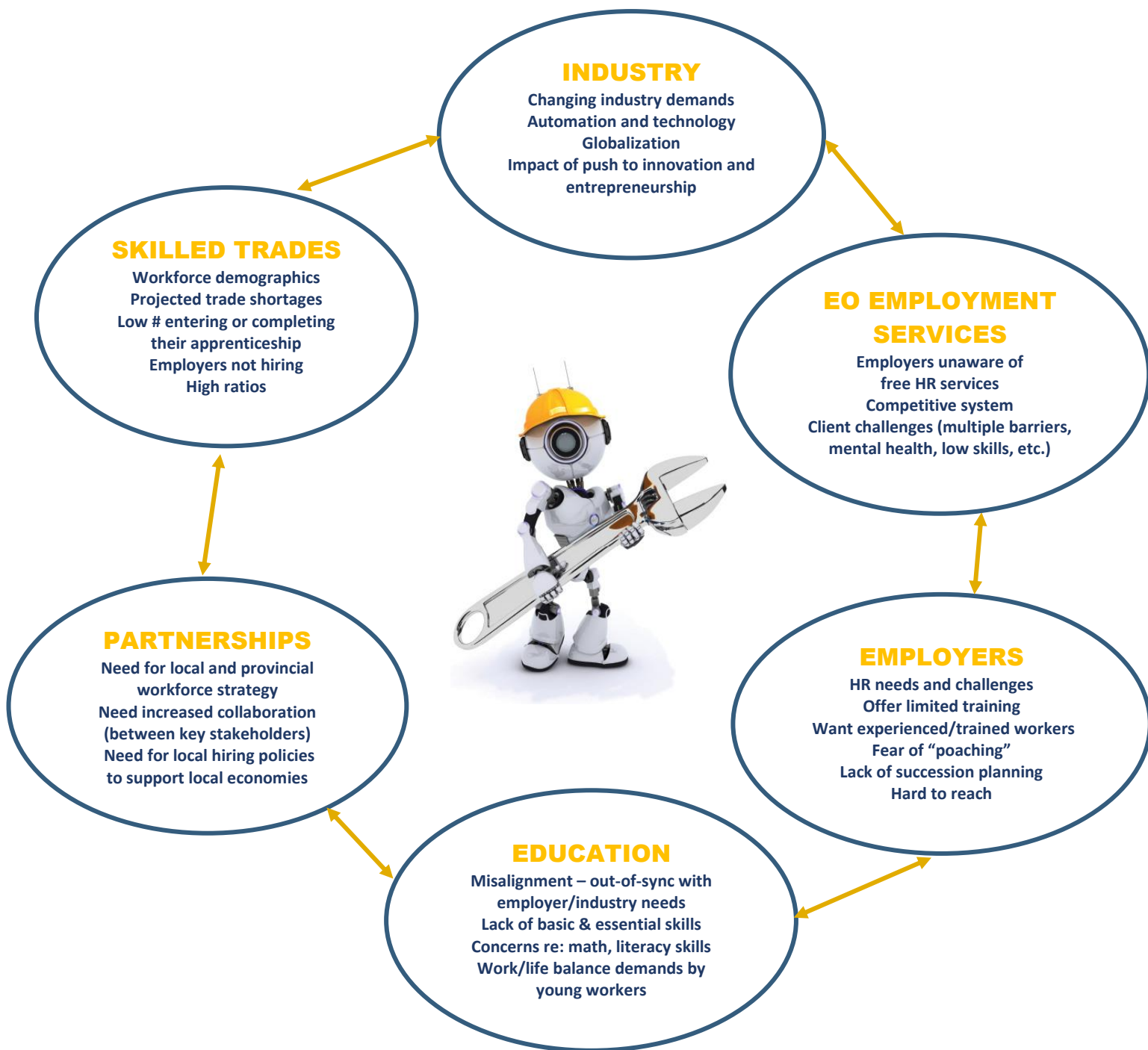
#### **PRIORITY #4: support alignment between training/education and industry need**

<b>ACTION</b>	<b>PARTNERS</b>	<b>OUTCOME(S)</b>	<b>TIMELINE</b>
<b>Employerone survey</b>	Northern Ontario Workforce Planning	Complete an analysis and summary report of all previous employerone survey results since 2014 re: HR challenges, hiring practices, training, etc.	June 2018
<b>Promoting the trades</b>	WPSM lead and various supporting organizations	Activities include supporting and promoting: ICE Challenge, Skills competition and trades-related resources and events.	annual activities
<b>Education Coordinating Team (ECT)</b>	Area school boards, post secondary institutions, training and employment services	Increased understanding by ECT re: needs of employers in key sectors, training opportunities, recruitment strategies, etc., to better align education with industry need. Current topics: math skills, use of cell phones, recruitment, etc.	monthly meetings
<b>Employment Ontario (EO) network</b>	WPSM labour market and EO consultations	Consultations on Employment Ontario data, LMI, issues to assist network, and gain insights into job-seeker needs. Promote EO services.	various consultations each year
<b>PEP (Procurement, Employment, and Partnership) conference</b>	Sudbury Chamber of Commerce and SNC Lavalin	Support and participate in regional event (targeting supply chain in resource-based industries) being held in Sudbury. Present on issues related to employment and training.	March 2018
<b>Modernization of the Apprenticeship system</b>	MAESD	Participated in local consultations and contribute to future events/consultations.	July 2017 as requested
<b>Addressing PSW challenges</b>	Staff Plan A, long term care facilities, colleges, paramedics and possibly the NELHIN	As part of a partnership, bring key stakeholders together to discuss their perspectives on the PSW crisis and to develop a strategy to mitigate the crisis.	ongoing until completion



# Moving Forward - Labour Market Themes

Little has changed regarding themes that continue to emerge in our local labour market, however, some are more pressing. For example, the projected labour shortages in some skilled trades and occupations, the erosion of entry-level jobs, the lack of basic and essential skills, and changing demographics (particularly in northern Ontario) are reaching a tipping point and need to be addressed with more vigour. Others, such as the future impact of automation and technology on the workforce are also critical to keep abreast of. All of these labour market challenges require greater research, increased partnerships and a strategic approach to ensure that a highly skilled and trained workforce is ready and available to meet future demand.



# Key Stakeholders & Resources

## GOVERNMENT:

Employment Ontario (MAESD)  
City of Greater Sudbury  
Ministry of Agriculture, Food & Rural Affairs  
Ministry of Labour  
Ministry of Northern Development & Mines

## LABOUR:

Various unions/locals

## ASSOCIATIONS:

Infrastructure Health and Safety Association  
Northeastern Ontario Construction Association  
Ontario Construction Secretariat  
SAMSSA

## INDIGENOUS ORGANIZATIONS:

Atikameksheng Anishnawbek  
First Nations - Economic development leads  
Gezhtoojig Employment & Training  
Kenjgewin Teg Educational Institute  
Mnidoo Mnising Training Alliance  
N'Swakamok Native Friendship Centre  
North Shore Tribal Council  
Wii-ni n'guch-tood Employment & Training

## INDUSTRY/BUSINESS SECTORS:

Architecture  
Arts and Culture  
Construction  
Employers (2017 *employeroner* survey and employer summit)  
Finance  
Health  
Information Technology  
Manufacturing  
Mining and mining supply services

## TRAINING, EDUCATION AND EMPLOYMENT:

Cambrian College  
Collège Boréal  
Conseil scolaire catholique du Nouvel-Ontario  
Conseil scolaire public du Grand Nord de l'Ontario  
Employment Options Emploi  
Employment Support Services, Greater Sudbury  
Laurentian University

March of Dimes  
Manitoulin – Sudbury District Services Board  
Ontario College of Trades  
Rainbow District School Board  
Sudbury Catholic District School Board  
Sudbury Vocational Resource Centre  
YMCA Northeast Employment Services

## ECONOMIC DEVELOPMENT/BUSINESS:

Greater Sudbury Development Corporation  
LAMBAC  
Regional Business Centre - Greater Sudbury  
Sudbury Chamber of Commerce  
Sudbury East Chamber of Commerce  
Town of Espanola

## HEALTH & SOCIAL SERVICES:

Health Sciences North  
Northeast Local Health Integration Network

## IMMIGRATION/INTERNATIONALLY TRAINED:

Local Immigration Partnership  
Professions North/Nord  
YMCA Northeast Newcomer Services

## DISABILITIES:

Independent Living Sudbury Manitoulin

## RESEARCH AND INNOVATION:

Brookfield Institute  
CEMI (Centre for Excellence in Mining Innovation)  
Deltion  
Hardline  
MIRARCO (Mining Innovation Rehabilitation and Applied Research Corporation)  
NPI (Northern Policy Institute)  
OCWI (Ontario Centre for Workforce Innovation)  
SNOLAB

## MEDIA:

CBC  
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